



NATIONAL OPEN UNIVERSITY OF NIGERIA
Plot 91, Cadastral Zone, Nnamdi Azikiwe Express Way, Jabi-Abuja.
Faculty of Education
2023_1 POP EXAMINATION.

PROGRAMME: M.ED.
COURSE TITLE: MANAGERIAL PSYCHOLOGY
COURSE CODE: EDA825
CREDIT UNIT(s): 2
TIME ALLOWED: 2 HOURS
INSTRUCTION: ANSWER QUESTION ONE (1) AND ANY OTHER TWO (2) QUESTIONS

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- 1a. Explain the term *organisational structure* **3marks**
1b. List five (5) importance of organizational structure **10marks**
1c. Give a definition of attitude **2marks**
1d. State briefly any attitude formed by you through the influence of information from parents **5marks**
1d. Explain five (5) Strategies for management of conflict in an organisation **10marks**
- 2a. List three (3) strategies that can be employed to exert social influence upon attitudes **3marks**
2b. Explain with a given examples the three (3) strategies listed in 2a above. **12marks**
2c. Differentiate between organization climate and organizational culture. **5marks**
- 3a. Discuss five (5) importance of planning in an organisation. **10marks**
3b. Explain five (5) requirements for good planning **10marks**
- 4a. Give definition of goal setting **2marks**
4b. Explain four (4) benefits of goal setting **8marks**
4c. Highlights five (5) characteristics goals **10marks**